

Online Accounts for Student Aid

1. Alberta.ca Account

- Basic account for Student Aid applications and any uploading of information prior to and during your program
- Is **NOT** used for applying for the Repayment Assistance Program (RAP)
- Is NOT used for changing your banking information
- You can access general correspondence regarding your application and award
- **Will not state your loan number**

Alberta.ca Account creation LINK: <https://account.alberta.ca/signup>

Alberta.ca Account Sign in Page LINK:
<https://studentaid.alberta.ca/apply/>

**** CLICK APPLY NOW****



[Apply now](#)

Ready to fill out the Full-time Application? Click here to begin.

2. National Student Loan Service Centre account (NSLSC)

- **The MOST important account** pertaining to your student loan
- Please **keep all your log in details safe** as you will need this account until your student loan is paid back completely
- You will verify your National MSFAAs through this account to access your student funding
- You must **apply for the Repayment Assistant Program through this account**
- You can change your contact and banking information through this account
- Shows payment information, interest, and loan status on the National portion of your student loan

NSLSC LINK (login and creation): <https://www.csnpe-nslsc.canada.ca/en/home>

Choose your preferred language and login page will appear.

3. My Loan Alberta account

- Not required while in program but is a useful tool in keeping track of your Alberta Student loan
- You can change your contact and banking information through this account
- Shows payment information, interest, and loan status on the Provincial portion of your student loan
- You should have one of these as it extremely useful

MyLoan Alberta Link (creation & login):

<https://myloan.studentaid.alberta.ca/>

- Keep all of your Login details for these accounts safe
- You will need to log into each of these accounts during your program and MyLoan & NSLSC after program
- The school does not have access to these accounts
- The school cannot retrieve this information for you
- Should you lose your login information or have issues logging into your account – YOU MUST CALL STUDENT AID DIRECTLY

Contact Numbers:

Alberta Student Aid:

1-855-606-2096

National Student Loan Service Centre (NSLSC):

1-888-815-4514

** For the NSLSC you may be asked to provide your National Student Loan Number. This is usually provided to you via correspondence sent directly to you from National Student Loan.

If you do not have this Loan Number you MUST call Alberta Student Aid who can provide you with both your Alberta Loan and National Loan numbers.

IMPORTANT LINKS & INFORMATION FOR STUDENT AID & LOANS

BEFORE YOU CALL THE SCHOOL FOR ASSISTANCE, PLEASE GATHER AS MUCH OF THE INFORMATION ON THE LIST BELOW AS YOU CAN FIRST.

Student Aid wants to help you directly. They are the **BEST** to ask about any issues regarding repayment. They are the ones who can actually help you fix things and the ones who have access to your information and accounts. They want students to contact them directly for help.

INFORMATION NEEDED & THINGS TO DO **BEFORE** YOUR LOAN GOES INTO REPAYMENT:

- Create a MyLoan Alberta account (you will need your Alberta Loan number for this). Call Alberta Student Aid to get this number. Your school does not have access to this number.
- Check that you can get into both your NSLSC account and your MyLoan account at least 6 weeks prior to going into repayment.
- Both your Student Loan Numbers – call Alberta Student Aid to get both National and Alberta Loan numbers. You will have 2 separate Loan numbers.
- The amount of **each** of your student loans – You can find this in your MyLoan Alberta account – for your Alberta Loan amount, and your NSLSC account – for your national amount OR CALL EACH PLACE TO GET THE AMOUNTS. *This amount may change every time you re-apply.
- Your NSLSC Account login information including your security questions and answers.
- Alberta Student Aid phone number: 1-855-606-2096
- National Student Aid phone number: 1-888-815-4514
- Your Social Insurance Number

- Your Alberta Student Number (ASN). To find this if you do not have it, you can look it up at: <https://learnerregistry.ae.alberta.ca/Home/StartLookup>
- Your email address, home address, contact phone number, date of birth

CANADIAN GOVERNMENT WEBSITE LINKS

Canada Government Website LINK for Repayment Assistance

Information: <https://www.canada.ca/en/services/benefits/education/student-aid/grants-loans/repay/assistance/rap/apply.html>

Canadian Government Website Link for students with Disabilities (Schedule 4):

<https://www.canada.ca/en/services/benefits/education/student-aid/grants-loans/repay/assistance/rap/disabilities.html>

LOAN REPAYMENT ESTIMATOR LINK:

<https://tools.canlearn.ca/cslgs-scpse/cln-cln/crp-lrc/af.nlindex-eng.do>

- Find out how much your payments will be

Tax Credit for Interest Paid on Loans LINK:

<https://www.canada.ca/en/revenue-agency/services/tax/individuals/topics/about-your-tax-return/tax-return/completing-a-tax-return/deductions-credits-expenses/line-31900-interest-paid-on-your-student-loans.html>

- Check to see if you are eligible for tax credit from interest payments on your student loan.

Canadian Student Financial Assistance Act Information LINK:

<https://laws.justice.gc.ca/eng/acts/S-22.7/index.html>

Canadian Student Loans Act Information LINK:

<https://laws.justice.gc.ca/eng/acts/S-23/>

SUPPORT FOR APPRENTICES LINK:

<https://www.canada.ca/en/services/benefits/education.html>

- If you were a culinary / HRM student who successfully completed your program this information could help you

CONTACT INFORMATION FOR THE NATIONAL STUDENT LOAN SERVICE CENTRE (NSLSC)

<https://protege-secure.csnpe-nslsc.canada.ca/en/public/contact/contact-us>

Alberta Student Aid Website LINK: <https://studentaid.alberta.ca/>

Keeping Loan Interest Free LINK:

<https://studentaid.alberta.ca/while-you-study/keep-your-loans-interest-free/>

Alberta Student Loan Repayment LINK:

<https://studentaid.alberta.ca/repayment/repaying-your-student-loan/>

- Please go to this website
- Read ALL the information and check out the other links
- Please Watch the video provided

When Does Repayment Start ? What are the Repayment Terms? LINK:

<https://studentaid.alberta.ca/repayment/repaying-your-student-loan/#page1184>

Customize Your Loan Payments LINK:

<https://studentaid.alberta.ca/repayment/repaying-your-student-loan/#page1185>

- Read about how to customize your loan payments to fit your needs

Interest Rates on Your Loans LINK:

<https://studentaid.alberta.ca/repayment/repaying-your-student-loan/#page1186>

- You have 2 separate Loans to pay back and each of these has different interest rates

Missed payment Consequences LINK:

<https://studentaid.alberta.ca/repayment/repaying-your-student-loan/#page1187>

- Did you forget about loan repayment?
- Did your payment bounce?
- Did you move, change your phone number and email, switch bank accounts and forget about telling both Alberta and National Student Loans?
- Contact Alberta Student Aid as soon as possible if you missed a payment or a payment bounced etc.
- Are you afraid your payment will bounce? – Call them before it does and explain. They are understanding.
- You do not have to hide if your loan is in default – it IS fixable.

DEFAULTED LOANS & REHABILITATION LINK:

<https://studentaid.alberta.ca/policy/student-aid-policy-manual/repayment/defaulted-loans/>

FORMS

Paper RAP applications download LINK:

- In emergencies where students are locked out of their account and the NSLSC Helpdesk cannot fix their logins, students can mail in paper applications.

https://www.canada.ca/content/dam/canada/employment-social-development/migration/documents/assets/portfolio/docs/en/student_loans/forms/SDE0080_EN.pdf

Disability Related Expense Form LINK:

- Needed only if students on student aid Schedule 4 disability want to claim back special equipment needed to complete their studies. *Must have receipts.

www.canada.ca/content/dam/canada/employment-social-development/migration/documents/assets/portfolio/docs/en/student_loans/forms/SDE0082_EN.pdf